Program Management Complexity: A Competency Model (ESI International Project Management Series)

Ginger Levin, J. LeRoy Ward

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Although complexity is a phenomenon that confounds and challenges program managers across industry sectors, there is little information available that identifies the set of competencies managers need to complete their program successfully and deliver the benefits desired by stakeholders. **Program Management Complexity: A Competency Model** fills this void.

Written by two of the first professionals to obtain the Program Management Professional (PgMP®) certification from the Project Management Institute (PMI), this book begins with a literature review of program and project management complexity. Next, it presents a competency model, based on the authors' seven decades of collective experience in the field, which follows the framework of PMI's model for project managers. Useful for corporate and government organizations, universities, executives, PMO directors and human resources professionals who need to determine program management training needs, this unique model is divided into performance competencies and personal competencies.

The performance competencies are organized according to the six domains of program management, while the eight personal competencies are based on research plus a survey of PgMPs® worldwide. After presenting the model, along with detailed plans and guidelines for its implementation in a real-world setting, the book presents three questionnaires designed to help organizations, existing program managers, and aspiring program managers assess their own development plans.

Supplying you with the insight to recognize the elements of complexity during the defining and initiating stages, this book includes detailed guidelines to help you recruit, train, and develop program managers capable of delivering stated program benefits, services, and results.

Check out a video of Ginger Levin discussing her book:

http://www.youtube.com/watch?v=A6YPwEhYDlc

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